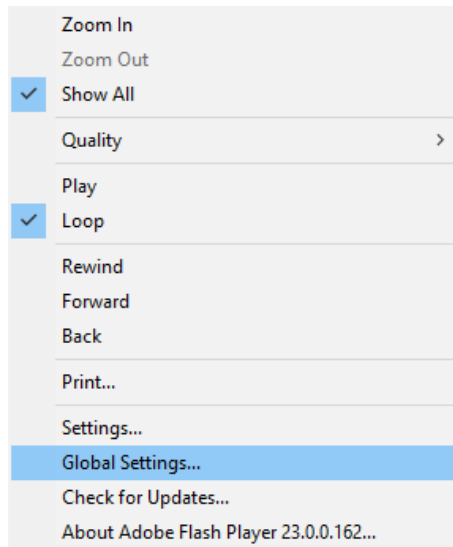


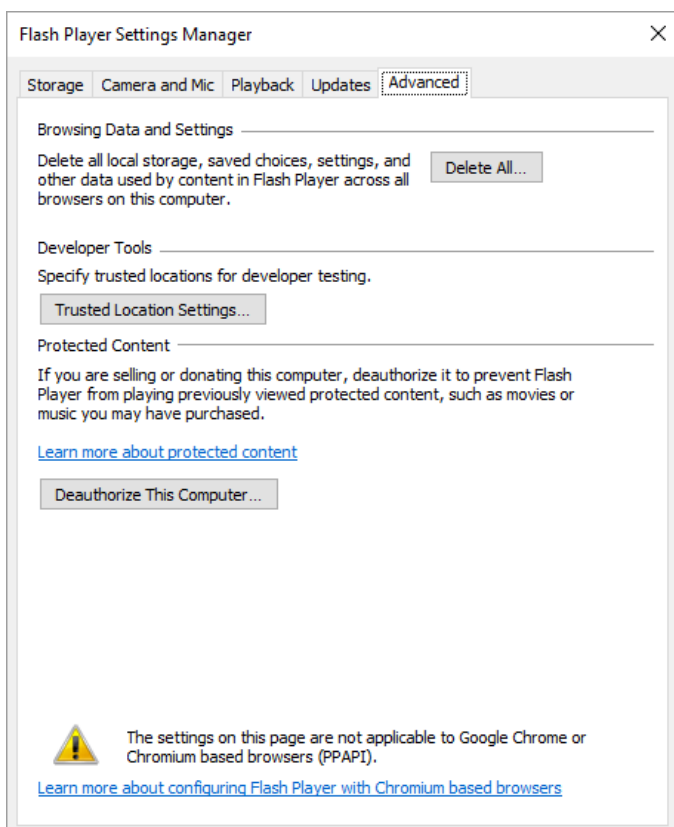
## Windows 10 update – specifically Internet Explorer 11 update

Windows 10 was updated on the 13<sup>th</sup> September 2016, and this has added security features to Internet Explorer 11 that prevents pdf files opening from clicking the icon in our programs.

To correct this, you can do the following: 1<sup>st</sup>, run the cd as normal (making sure you are indeed running the cd in internet explorer). Click your right mouse button anywhere in the program main window – you should get a pop up menu as follows:



Click on Global Settings... and the following box will appear.



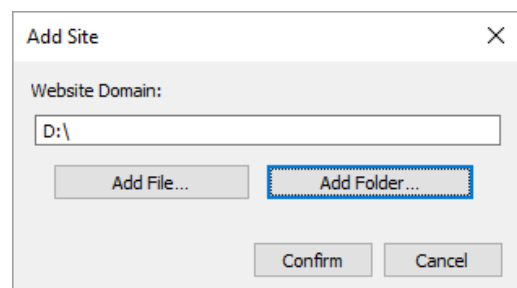
Click on the Advanced tab (see pic left) and then click the “Trusted Location Settings...” button.

In the next box that pops up, click the “add” button at the bottom.

In the next box that appears, click the “Add Folder...” button.

From the dialog box that appears (which will show a list of all of your drives on your computer) click once on your CD drive and then click ok.

The dialog box should then look like the image below:



Click the confirm button, then click close on the next dialog box then finally click the X in the upper right hand corner of the Flash Player Settings Manager window.

Close the program down and restart it and you should now be able to open the pdf files when you click the icons.

NOTE: This does not apply to Microsoft Edge, Google Chrome or Firefox.